



WMO Arts & Science College, Multil

PARENTS' FEEDBACK AND ACTION TAKEN REPORT

2020-21

Sl No	Feedback	Action Taken
1	Parents suggested to conduct more live classes. which has reduced issues related to mobile networks and insufficient daily data.	Online live classes were conducted through different platforms like google classroom and Teach mint. A few special sessions were also arranged for doubt clarifications.
2	There was a suggestion on students' engagement in academic or non-academic matters	The college decided to conduct non-academic programmes also through. It helped students to involve in various activities, in addition to academics.
3	Parents have requested fee concessions during the pandemic period	The college offered an "Edu-support programme" for eligible students. Also allowed them to pay fees in instalments. Extended the dates of fee payment for deserving students
4	Parents of first-year students sought to conduct preparatory sessions to familiarise them, with the higher education system.	Conducted a bridge course(online) for first-year students in order to get acquainted with the university syllabus and choice-based credit semester system
5	Parents of UG students asked to share study materials and supporting notes since students are unable to take notes from online classes	Faculties are instructed to prepare notes for students and additional study materials. Model university question papers were prepared and shared
6	Parents asked to conduct workshops/Seminars for final-year UG students	All departments conducted online Seminars/workshops. Many Eminent professors Delivered lectures and held discussions.
7	Parents requested to give special attention to slow learners.	Identified the slow learners and spot their areas of difficulties/challenges. Prepared modules accordingly and adopt appropriate methods/activities to impart the academic contents.
8	Parents asked to conduct international seminars/workshops.	International seminars (Webinars) were arranged in various departments. Students got the opportunity

		to present papers and also to be involved in organising such events.
9	Parents asked for offline classes to avoid issues related to mobile networks and insufficient daily data.	Offline classes could be started as per the direction from Govt. Of Kerala and the Department of Health from Jan 4, 2021, onwards
10	Parents insisted on addressing the psychological problems of students in pandemic situations.	A counselling centre is functioning in the college. The Department of Social Work oversees the centre.
11	Most of the parents are jobless during the COVID pandemic situations. Some of our students don't have digital equipment like laptops, mobiles etc. Parents asked for help from the college.	PTA, IQAC, and some of the departments and faculties responded positively and arranged some gadgets for eligible students.
12	Parents requested to conduct remedial classes for the absentees and those who missed the sessions.	All departments strengthened remedial coaching and revision classes.