



CRITERIA-1

1.4 FEEDBACK SYSTEM

1.4.1: Parent Feedback- Action Taken Report

2018-19



WMO ARTS & SCIENCE COLLEGE

"education and some more"

Affiliated to University of Calicut

(Aided by Govt. of Kerala)

P.O. MUTTIL, WAYANAD, KERALA - 673122

Phone: 04936-203382 (Office)

04936-207532 (Principal)

e-mail: wmocollege@gmail.com

website: WWW.wmocollege.ac.in

PARENTS FEEDBACK AND ACTION TAKEN REPORT

2018-2019

Feedback Process of the Institution

The college promptly collects and assesses the feedback from its stakeholders viz parents, alumni, students, and teachers. A format is prepared and distributed among all the stakeholders on different occasions. In addition to the feedback on the curriculum, feedback on the institution is also collected from the stakeholders. IQAC consolidates the feedback report and holds discussions among the members of the faculty and communicates it to the authorities concerned.

Parental Feedback

The Institution collects feedback from parents during annual PTA meetings as well as in the Department-wise class PTA meetings. The feedback format is formulated to analyze the (1) Teaching and Learning Process, (2) Teacher-student relationships, (3) Infrastructure, (4) Conduct of Examinations, (5) Library and availability of resources, (6) General Administration of the college, (7) Student support programs, (8) Promotion of Co-curricular activities, and Programs for integral development. The feedback collected from the parents shows that the college was able to meet the requirements of students and they are satisfied with the system existing in the college.

The following actions have been taken as per the analysis of the parental feedback by discussing with the authorities concerned:

Sl no	Feedback/Focal points	Action Taken
1.	Parents suggested an installment system in remitting fees.	Students could pay fees in installments. Also extended the dates of fee payment for deserving students
2.	Satisfied with the overall quality of education provided by the college	Instructions are given to faculties to maintain the quality of education and to enhance the same as far as possible



3.	Satisfied with the competence of the faculties and also the curriculum	Faculties are instructed to focus on their academic growth and strengthening skills. Encourage them to attend FDP
4.	More Classrooms and sanitation facilities are essential for the students	Arrangements have been made to speed up infrastructural facilities, such as classrooms and sanitation facilities
5.	Needed to strengthen the facilities such as sports facilities, hostels, and food services.	Measures have been taken to select students focussing on athletics. Extra coaching has been arranged for some of the major/minor games.
6.	Fully satisfied with the measures taken by the college to ensure the safety and security of students, including campus security and the overall environment.	Already strengthened the campus security system
7.	Parents are asking for advanced and more job-oriented courses	Many certificate courses are initiated in all departments
8.	Parents are much more satisfied with college in involving their students' academic progress and performances	The Institution had been deeply involved in the academic performance, growth, and progress of students.
9.	Requested for transportation facilities	The institution has plan to buy a college bus and recommended management to consider the requirement
10.	Parents requested to execute college uniform	The college council discussed the possibility of initiating uniforms.



Principal

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W.M.O. Arts & Science College
Muttill P.O., Wayanad