

CRITERIA-1 1.4 FEEDBACK SYSTEM

1.4.1: Parent Feedback- Analysis

2017-18



WMO ARTS & SCIENCE COLLEGE

"education and some more"
Affiliated to University of Calicut
(Aided by Govt. of Kerala)

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Feedback Analysis - Parents 2017-18

Parent Teachers Association (PTA) is a primary and mandatory body in a higher educational institution. PTA can extend their support in all the ventures of the college in academics as well as infrastructural developments. The full-fledged association shall extensively intervene and actively involve the welfare of the student community. At W M O Arts and Science College, a PTA Council is formed by electing two representatives from each class. The PTA council holds meetings occasionally and is involved in the improvisation of the learning environment of the college.

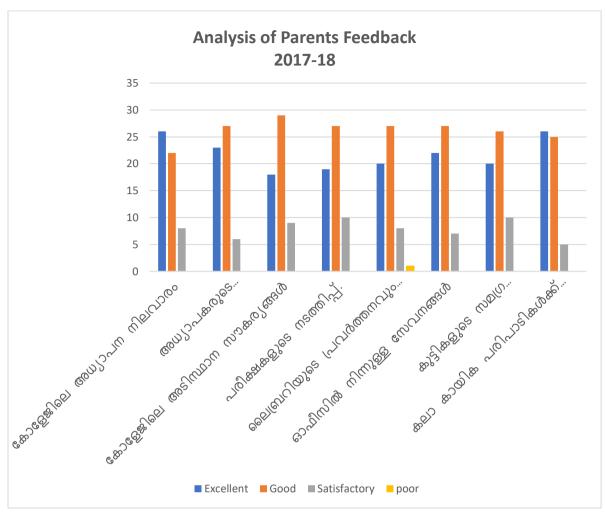
Parents' feedback is collected on a regular basis from the members of the PTA Council annually. Also, feedback is collected from parents during annual PTA meetings as well as in the Department-wise class PTA meetings. The feedback format is formulated to analyze the (1)Teaching and Learning Process, (2) Teacher-student relationships, (3) Infrastructure, (4) Conduct of Examinations, (5) Library and availability of resources, (6) General Administration of the college, (7) Student support programs, (8) Promotion of Co-curricular activities, and Programs for integral development. Most of the parents are satisfied with the curriculum and Teaching learning process followed by the institution. The following is the analysis of parents' feedback collected from members of the PTA Council.

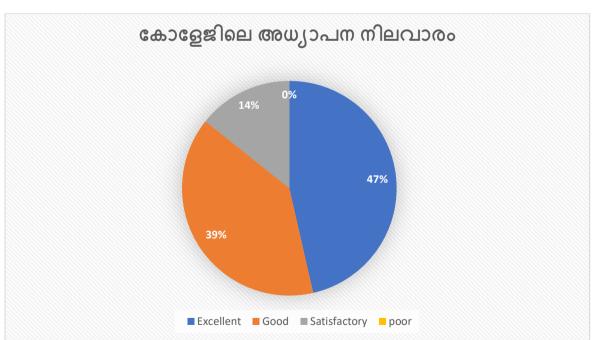


Parental Feedback

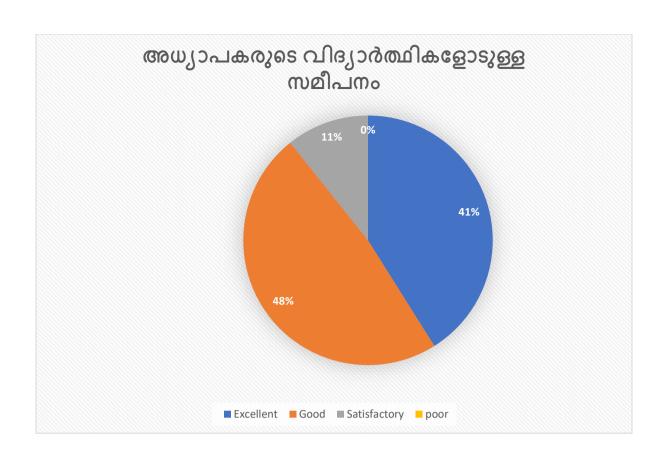
SI	Parameters	Excellent	Good	Satisfactory	Poor
No.		(വളരെ	(നല്ലത്)	(തൃപ്തി	(മോശം)
		മികച്ചത്)		കരം)	
1	കോളേജിലെ അധ്യാപന	26	22	8	0
	നിലവാരം				
2	അധ്യാപകരുടെ	23	27	6	0
	വിദ്യാർത്ഥികളോടുള്ള				
	സമീപനം				
3	കോളേജിലെ അടിസ്ഥാന	18	29	9	0
	സൗകര്യങ്ങൾ				
4	പരീക്ഷകളുടെ നടത്തിപ്പ്.	19	27	10	0
5	ലൈബ്രറിയുടെ	20	27	8	1
	പ്രവർത്തനവും				
	പുസ്തകങ്ങളുടെ				
	ലഭ്യതയും				
6	ഓഫീസിൽ നിന്നുള്ള	22	27	7	0
	സേവനങ്ങൾ				
7	കുട്ടികളുടെ സമഗ്ര	20	26	10	0
	വികസനത്തിനുതകുന്ന				
	വ്യത്യസ്ത				
	പരിപാടികളുടെ				
	ആസൂത്രണം				
8	കലാ കായിക	26	25	5	0
	പരിപാടികൾക്ക് നൽകുന്ന				
	പ്രോത്സാഹനം				
		1			

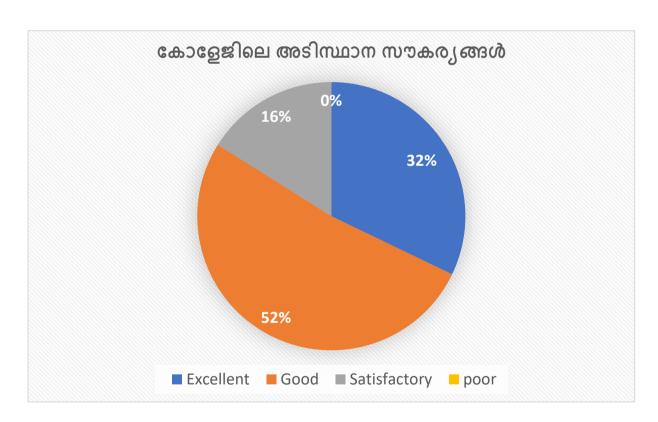




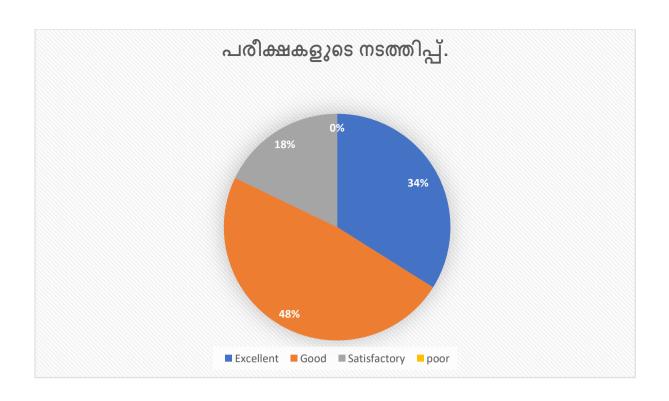


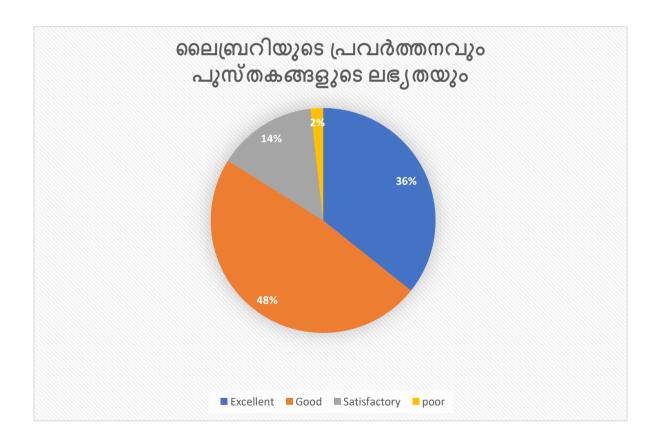




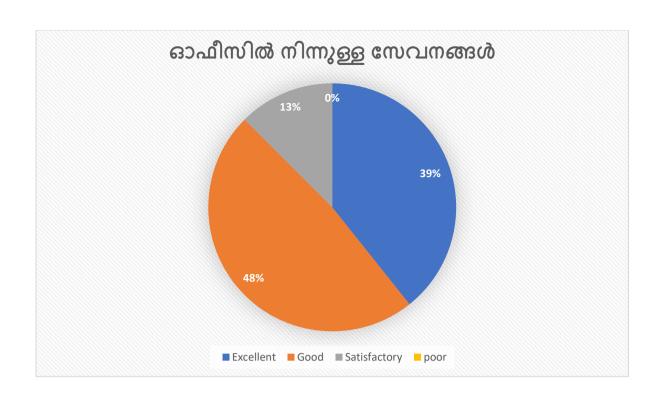


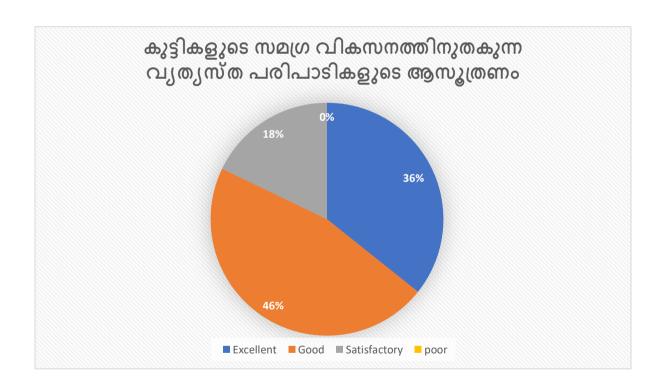




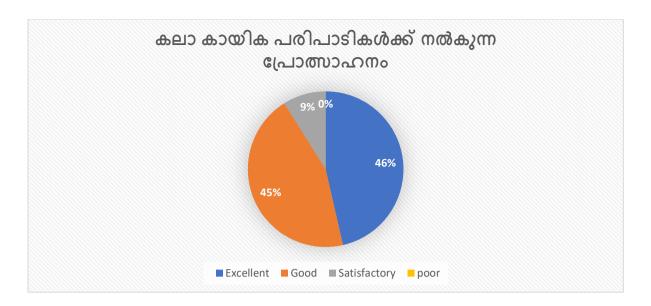












The feedback collected from parents revealed that 47% of parents highly appreciated and 39% of parents mentioned as good regarding the quality of education provided by the institution. Regarding infrastructure facilities in the college, 32 % of parents highly appreciated it while 52% of parents mentioned it as good. The response of parents to all questions in the survey was positive.

The following actions have been taken as per the analysis of the parental feedback by discussing with the authorities concerned:

- 1. A Counseling Centre is functioning in the college. The Department of Social Work oversees the centre.
- 2. Measures are taken to improve infrastructural facilities including laboratories and library
- 3. Measures are taken to select students focusing on athletics. Extra coaching has been arranged for some of the major/minor games.
- 4. Departments decided to identify the slow learners and spot their areas of difficulties/challenges. Prepared modules accordingly and adopt appropriate methods/activities to impart the academic contents.
- 5. College offered an "edu-support programme" for eligible students. Also allowed them to pay fees in installments. Extended the dates of fee payment for deserving students.



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